



REPORT TO ABERDEENSHIRE INTEGRATION JOINT BOARD 11 OCTOBER 2023

ABERDEENSHIRE HEALTH AND SOCIAL CARE PARTNERSHIP (HSCP) STRATEGIC DELIVERY PLAN PERFORMANCE REPORT

1 Recommendation

It is recommended that the Integration Joint Board (IJB):

- 1.1 Provide comment on the high-level quarterly performance report on the HSCP Strategic Delivery Plan to end of August 2023, noting work ongoing regarding the prioritisation of workstreams.
- 1.2 Acknowledge the update on progress relating to the Analogue to Digital Project within the Strategic Delivery Plan.
- 1.3 Endorse the accompanying quarterly report on specific progress against the Medication Assisted Treatment (MAT) Standards Implementation.

2 Directions

- 2.1 No direction requires to be issued to Aberdeenshire Council or NHS Grampian as a result of this report.

3 Risk

- 3.1 IJB Risk 1 – Sufficiency and affordability of resource – The Aberdeenshire HSCP's revised Strategic Delivery Plan and supporting performance framework will monitor progress of all workstreams ensuring known issues or risks relating to capacity and resource are managed, supported by a clear alignment to the HSCP's Workforce Plan and Medium-Term Finance Strategy.
- 3.2 IJB Risk 8 – Risk of failure to deliver standards of care expected by the people of Aberdeenshire in the right time and place – The HSCP's performance framework will support IJB oversight of progress against key local and national initiatives and measures and provide assurance as to how services are being designed and delivered to improve outcomes.

4 Background

- 4.1 As set out in the Aberdeenshire HSCP Organisational Governance Framework, performance governance within the HSCP is based on a tiered approach to provide assurance at local and strategic levels within the HSCP, to NHS and Council partners and the Scottish Government. Ultimate accountability for and scrutiny of performance is held by the IJB.
- 4.2 At its meeting on 7th December 2022, the IJB approved the new format for its performance reporting framework to provide assurance as to progress against



the Aberdeenshire HSCP's Strategic Delivery Plan. The aim of this report is to provide a high-level overview of all projects (transformational, improvement and business as usual workstreams), outlining overall progress and enabling exception reporting of any key barriers or delays.

- 4.3 As previously agreed by the IJB, this report includes a more detailed update on the HSCP's progress against delivery of the Medication Assisted Treatment (MAT) Standards, with the report for this period covering April to June 2023. The full quarterly report is provided in Appendices 1 and 2.
- 4.4 The Strategy Team in conjunction with the HSCP wider Management Team have also been progressing discussions to scrutinise and prioritise further its list of projects and deliverables under its Strategic Delivery Plan, the outcomes of which will be reported to the Senior Management Team (SMT) in October and then to IJB with the next quarterly performance report.
- 4.5 As reported to the IJB in the March quarterly report, consideration has been given to the future incorporation of financial information within these performance reports. A scoping exercise was undertaken with project leads to summarise the financial and budgetary arrangements underpinning each project. Project activity in the majority of cases is being undertaken within existing financial resources aiming to address the sustainability of services and to address potential cost pressures. Project update reports will be utilised to ensure financial risks or implications are highlighted.

5 Summary

- 5.1 The Aberdeenshire IJB formally agreed the Strategic Delivery Plan 2022 – 2025 in December 2022, outlining the key areas of work to be progressed over the next two years. Appendix 1 provides a summary update with key highlights and risks, including the 'in-focus' update for MAT Standards Implementation to June 2023, now including a progress rating against all 10 MAT Standards which require to be fully implemented by April 2024.
- 5.2 Appendix 2 provides individual updates for each of the workstreams as originally identified from the Strategic Delivery Plan. The Fit Note project has now completed its implementation phase and been rolled out across Aberdeenshire. This will result in the project being removed from the active list of projects within the Strategic Delivery Plan. The Social Care Sustainability Programme Board have agreed that the Support at Home Framework workstream should be monitored through the AHSCP Commissioning and Procurement Group as a core part of the Commissioning and Procurement Plan therefore it has been agreed to remove this from the Strategic Delivery Plan project list. Other specific updates are described below.
- 5.3 **Social Care Sustainability**
 - 5.3.1 A workshop was held in July 2023 to review the membership, governance arrangements and the terms of reference for the Social Care Sustainability Board. The outcomes of this workshop have included a revised term of



reference including agreement to extend its membership to include the Digital Project Manager, Workforce Programme Manager and Strategic Procurement Manager (Social Care), to maximise available capacity and expertise within the programme board in delivery of its objectives.

5.3.2 At the September meeting of the Social Care Sustainability Programme Board project reports were received on a number of projects outlining the progress since the previous board meeting. Key areas to note include:

- **In-House Care at Home – The Future:** The project board met at the beginning of September. A trial of uniform has started in July with a full trial expected to begin once outstanding deliveries are received. A 4 Pillars workshop took place in August and was well attended. The outputs are currently being collated and evaluated into themes. The workstream lead for Recruitment and Retention secured a place for AHSCP on tier 2 of a Scottish Government Recruitment Pilot which offers assistance with training and a peer support mentoring forum.
- **Rehabilitation and Enablement:** Project Officers have been appointed and started in post. Local sub-groups are established and meeting regularly. A training needs analysis has been completed and subgroup convened. A competency development workshop was held with core and specific competencies identified (currently being reviewed by Leadership Group). A Digital Project Mandate has been approved by SMT which details the aim to appraise digital tools available to support prevention, early intervention, recovery, rehabilitation, and enablement of functional difficulties experienced through the ageing process using a self- or supported self- assessment and self-management approach. The intended outcome of the project is to complete an options appraisal and provide a recommendation to enable SMT/SPG to make an informed decision about whether to procure a digital platform.

5.4 Analogue to Digital Project

5.4.1 Further to the IJB's request for a further update on the progress of this workstream, a comprehensive update is included in the quarterly report as at Appendices 1 and 2 and further summarised below.

5.4.2 The supply of Reach IP/GSM alarms continues to improve, enabling a more proactive approach in relation to switching older analogue units to digital. Approximately 24.8% of community alarms currently installed are able to work on digital protocols over the GSM network. Developments are in progress with the SIM card providers for Reach IP/GSM which includes upgrading the SIM remotely to dual core technologies, effectively creating a dual SIM but within a single card.

5.4.3 The Scotland Excel Framework for purchasing telecare equipment has ended, with a new framework not expected until 1st October 2023. In



consultation with Procurement and following negotiations with Legrand, purchasing of Reach IP alarms can continue through September with no price increase being applied.

- 5.4.4 The tender for the Shared Digital Alarm Receiving Centre (ARC) remains with legal services at Scotland Excel in preparation for the award of contract after the identification of a preferred bidder.
- 5.4.5 Following significant disruption to SIM services in installed digital alarms in June this year, work has been undertaken with the Digital Office and other authorities throughout Scotland in developing ways to mitigate outages and increase resilience in telecare as the move to digital progresses.

5.5 Community Hub

- 5.5.1 Work will commence shortly focusing on Inverurie as a test of change for a community hub approach. It is intended to implement this as a further development of the Place based work already undertaken by the Area Manager (Garioch) and involving public, community and private sector partners and based on a holistic view of local needs and community-driven approaches to support “living well locally”. This offers significant opportunities for partners to plan, collaborate and deliver transformation through a Place-based approach.

5.6 Place-based Approach

- 5.6.1 The HSCP continues to participate in the Council’s developing Place based strategy with a separate report to be considered by the IJB at its October meeting. As indicated above this is considered key to ensuring the HSCP can support the planning and delivery of services that meet local need in a sustainable and integrated way whilst reducing duplication or confusion of local plans.

6 Equalities, Staffing and Financial Implications

- 6.1 An Integrated Impact Assessment was undertaken as part of the development of the proposals for the performance framework reported to the IJB in December 2022. No impacts were identified as this is a report on performance/activities of the HSCP over the reported period. There will be no differential impact, as a result of the report, on people with protected characteristics.
- 6.2 An Integrated Impact Assessment will be undertaken for each individual project under the Strategic Delivery Plan. Financial and staffing outcomes and measurements will be determined on an individual project basis and scrutiny will be provided through the agreed governance structure.
- 6.3 The Chief Officer, along with the Chief Finance Officer and the Legal Monitoring Officer within Business Services of the Council have been consulted in the preparation of this report and had no comments to make.



Aberdeenshire
Health & Social Care
Partnership

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Appendices

Appendix 1 – Strategic Delivery Plan 22-25 Quarterly Performance Report
Appendix 2 – Strategic Delivery Plan 22-25 Quarterly Performance Report